

Keeping Communities Informed

Since 2005 the State Government has worked with communities in Brisbane's north to ensure the Airport Link, Northern Busway (Windsor to Kedron) and Airport Roundabout Upgrade projects are delivered to best meet the needs of residents and commuters. Three years of extensive community consultation was undertaken prior to the beginning of construction.

AIRPORT LINK

NORTHERN BUSWAY (WINDSOR TO KEDRON)

AIRPORT ROUNDBABOUT UPGRADE

AUGUST 2005

- A Detailed Feasibility Study for Airport Link was released through a community newsletter delivered to 143,000 households and businesses in Brisbane's northern suburbs. The newsletter also invited community feedback.
- 4,000 residents closest to the pre-feasibility study routes received an introductory letter and feedback form.
- A freecall 1800 phone line was established to respond to queries from the public.
- Approximately 700 feedback forms and calls to the 1800 line were received.

NOVEMBER 2005

- The Airport Link draft Terms of Reference (ToR) were released for public comment. Copies were available through the Coordinator-General's website, and at displays throughout the northern suburbs including Chermside, Nundah and Grange libraries.
- The second community newsletter was delivered to 143,000 households and businesses in the northern suburbs. As well as providing a project update, this newsletter provided information about the ToR.
- Approximately 330 people attended community information sessions.
- Community Liaison Group (CLG) and Local Business Liaison Group (LBLG) meetings were held.



MARCH 2006

- 150,000 copies of the third community newsletter were delivered to households and businesses in the northern suburbs and the stakeholder database announcing the release of the preliminary concept design for public comment.
- Approximately 740 people attended community information sessions.
- Residents in affected streets in Lutwyche, Clayfield and Woolloowin were invited to meet with the project team to discuss the designs.
- Approximately 9,500 letters were distributed to residents, businesses and property owners throughout the study corridor, inviting them to participate in consultation activities.
- Briefings were held with local schools, businesses and community groups including Kedron Park High School, Windsor State School and the Kalinga Community Group.

APRIL 2006

- Neighbourhood briefings were held to discuss the preliminary concept designs for the Kalinga Park and Kedron areas.

JUNE 2006

- The fourth community newsletter was distributed to 150,000 households and businesses inviting comment on the refinements to the preliminary concept design.
- The Minister for Infrastructure and Planning issued a media release inviting public comment on the refined concept design.
- The project team community held briefings across the project corridor.

JULY 2006

- Briefings were held with local groups including industry associations, community groups, Education Queensland and local schools.
- These sessions covered the revised concept design, air quality, urban design and health effects investigations.

OCTOBER 2006

- The fifth community newsletter was distributed to 150,000 households and businesses inviting public submissions on the Environmental Impact Statement (EIS).
- 148 submissions were received on the EIS.

JUNE 2007

- The sixth community newsletter was distributed announcing the Coordinator-General's approval of the EIS. It also advised the key features of the Project Reference Design and the project timetable.
- Copies of the EIS supplementary report, Coordinator-General's report and project newsletters were supplied to public locations in Brisbane City, Chermside, Nundah, Grange, Hamilton and Spring Hill.
- Letters to key stakeholders including residents, businesses and absentee property owners were distributed.

APRIL 2008

- The seventh community newsletter was distributed to 150,000 households and businesses. It announced the close of project bids, commencement of bid evaluation and the potential for further community consultation on changes to the Project Reference Design.

MAY 2008

- The eighth community newsletter announcing the appointment of BrisConnections as the preferred bidder was distributed to 150,000 households and businesses.
- A Visitor Information Centre was opened at 109 Gympie Road, Kedron featuring 3D models of the project designs.
- Community Information Sessions to discuss BrisConnections' project designs and changes to the Project Reference Design were held at Woolloowin, Windsor and Clayfield.

ONGOING

- Four Community Liaison Groups (CLGs) continue to receive project updates and discuss community concerns. Representing residents in Bowen Hills, Lutwyche/Windsor, Kedron and Clayfield/Toombul, the groups meet monthly and minutes of discussions are available online at www.brisconnections.com.au
- Notifications about construction activities and other works are regularly distributed to local residents by the construction team.
- Elected representatives are regularly briefed on project progress and updates.
- A new Visitor Information Centre has opened at Lutwyche Centro on Lutwyche Road. To date more than 2,600 people have passed through the Visitors Centre.
- A 24 hour hotline is available to respond to community enquiries.
- A website provides extensive project information and an email feedback option.
- Community newsletter distribution continues on a two-monthly basis.

